



## **The Company**

Originally founded in 1938 as a drywall business, MAREK immediately began shaping the industry with the innovative way they purchased, delivered, and installed drywall in the market. Through their strong industry relationships, they have since diversified as a large company with a variety of product offerings in the commercial and residential markets. From initial project planning and design, to providing the framework for your building and adding finishing touches on paint and trims, MAREK offers services for the duration of your project.

### The Challenges

After migrating from JD Edwards World to EnterpriseOne years ago, MAREK experienced several issues including random session expiry, stuck batches, extremely long job processing time, reporting issues and a lack of training. Consequently, when it was time to upgrade to the latest release of EnterpriseOne, MAREK wanted to ensure they conducted a thorough strategic assessment to ensure that their residual issues from the last upgrade did not occur again. As part of the upgrade evaluation, MAREK wanted to explore improving

"With the help of GSI, we were able to evaluate our options and successfully upgrade to the latest release of JD Edwards EnterpriseOne, as well as move to a private cloud/hosted model."

Sherin Kuriakose, Senior Project Manager Marek Brothers



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Case Study: Marek Brothers

#### **COMPANY SNAPSHOT**

Company: Marek Brothers

Location: Houston, TX, USA

**Industry:** Commercial and Residential

Specialty Construction

Products & Services:

• JD Edwards EnterpriseOne

• Business Value Assessment

 EnterpriseOne Technical and Functional Upgrade

• CNC Managed Services

GENIUS Monitoring

business processes, taking advantage of functional and technical enhancements, moving to a hosted solution in the cloud, enhancing their disaster recovery strategy and other potential benefits. They also lacked documentation from the last migration and wanted to ensure that they documented this upgrade completely.

### **The Results**

To determine the best upgrade strategy, MAREK partnered with GSI to conduct a strategic Business Value Assessment (BVA).

The following options were evaluated as part of the assessment:

- 1. Remain "status quo" on architecture, applications and tools release
- 2. Maintain architecture and application release, upgrade tools release
- 3. Maintain architecture, upgrade application and tools release to the latest releases
- 4. Re-platform and/or host; upgrade application and tools release

At the conclusion of the BVA, MAREK decided to upgrade both their application and tools release to the latest version of EnterpriseOne. A comprehensive project plan was put in place and executed by an experienced GSI and MAREK project teams. During the upgrade, Hurricane Harvey hit Houston, which temporarily halted the upgrade project and led MAREK to decide to move to a private/hosted cloud in the middle of the project and go-live in the cloud.



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Ultimately, with help of GSI, MAREK achieved the following:

- Upgraded to latest JD Edwards EnterpriseOne application and tools release
- Moved to private/hosted cloud
- Created an improved disaster recovery plan
- Developed a continuous business process improvement plan
- Enhanced their security (SOD) model
- Ease of "data retrieval", reporting, and dashboards
- Complete system documentation
- Automation with enhanced monitoring and alerting



Contact us today to learn more. You can also email us or call (855) 474-4377.



# GSI, Inc.

GSI is a forward-thinking organization that aligns and optimizes your digital footprint with your business goals. We combine our deep business and industry experience with our expert knowledge of enterprise applications, automation, cloud and cybersecurity to deliver secure and flexible systems that allow your business to thrive and not just survive."

GSI's comprehensive suite of solutions includes: AppCare, a 24/7 managed service that includes EaaSy with flexible "on-demand" services and dynamic pricing; GENIUS AI, an Application Intelligence Platform (AIP) for creating application health and user experience monitors; GENISYS, a solution for optimizing system performance; RapidReconciler®, its inventory reconciliation software; GENOME, which automatically Detects, aNalyzes and Automates the process of converting customizations into Orchestrations; and GatewayNow, low-cost, accelerated time-to-value ITSM solution using the industry-leading ServiceNow platform in a fully managed environment.

GSI consulting and managed services are backed by its signature 100 percent guarantee. Founded in 2004, the rapidly growing company is headquartered in Atlanta with worldwide resources. With over 100 employees, GSI consultants average over 15 years of real-world experience and are certified experts in business, industry, and enterprise applications. GSI provides comprehensive 24/7 global support.

Why GSI?

**66** GSI's GENIUS monitoring solution keeps our system up and running with little to no downtime and with minimal impact to our end-users.

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