



Remedy Managed Services



Want to be more proactive in the way you manage your IT Department?

Let GSI manage your Remedy deployed applications and let your full-time employees focus on aligning IT to specific business needs, increasing value and making the business run more efficiently.

- Hand off day to day maintenance of Remedy
- Increase the quality and efficiency of ongoing maintenance with dedicated senior resources
- Mitigate risk of employee turnover
- Reduce overhead costs for training and certification

What can I outsource to GSI?

Standard Administration: Tasks you expect a junior administrator to be able to perform. Here you will find activities that are low risk and low impact.

Advanced Administration: Tasks you expect an experienced administrator to be able to perform. Here you will find activities that are medium risk and medium impact.

Standard Development: Tasks you expect a developer (who is typically an experienced admin) to be able to perform. Here you will find activities that are high risk and high impact.



ERP Expertise.

Business IQ. Cloud Sense.



GetGSI.com

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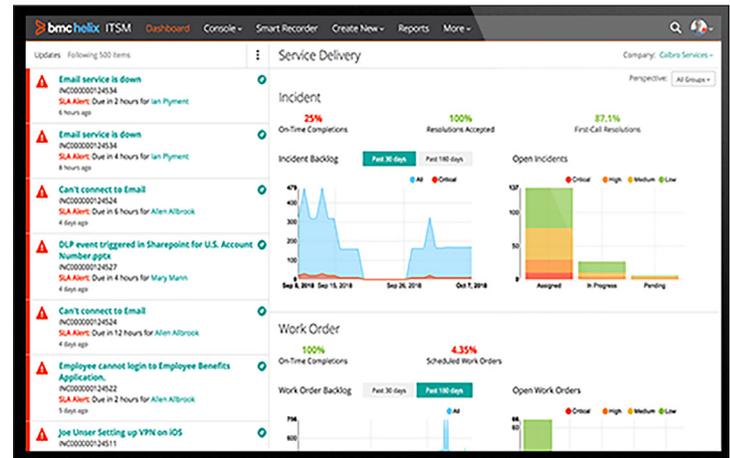
How does it work?

We will help you select the level of service needed and the number of hours per month and GSI will provide a blended rate for those services. The plan is flexible and can change with your changing demand.

You will get the benefit of certified implementer level resources for administrative work while mitigating the risk of employee turnover and training costs.

GSI, Inc.

GSI, Inc. (GetGSI.com) specializes in providing a broad spectrum of business, functional, and technical consulting services for Oracle JD Edwards, Oracle NetSuite, Oracle Cloud, Salesforce, ServiceNow, BMC and other enterprise applications. We also offer an extensive array of cloud/hosting solutions for Oracle Cloud, Amazon Web Services (AWS), Microsoft Azure and JDE Cloud⁹. GSI's comprehensive suite of solutions include AppCare, a 24/7 managed service; GENIUS AI, an Application Intelligence Platform (AIP) for creating application health and user experience monitors; GENISYS, a solution for modeling, measuring and maximizing system performance; gShield, a comprehensive security solution; RapidApproval[®], a Salesforce AppExchange solution for streamlining the approval request process; and RapidReconciler[®], its inventory reconciliation software. GSI consulting services are backed by its signature 100 percent guarantee. Founded in 2004, the rapidly growing company is headquartered in Atlanta with locations nationwide. GSI, Inc. has been named to *Inc. Magazine's* Inc.5000 list of fastest growing companies for two consecutive years.



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