



JDE Cloud⁹/GENIUS Advanced Monitoring

IDEX CORPORATION



Industries

- Industrial Manufacturing
- Distribution



Customer Profile

- Headquarters: Lake Forest, IL
- Locations: 86
- Countries: Global Operations, Doing Business in 22 Countries
- Corporation: Public – NYSE: IEX
- Founded In: 1988
- Size: \$2.1 Billion – Annual Revenue
- Employees: 6,712



GSI Services Utilized

- JDE Cloud⁹
- GENIUS Advanced Monitoring
- Pinnacle Performance Practice (P3)
 - Monitoring
 - Stress Testing
- AppCare Managed Services

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*Andy Kiss
Vice President,
Technical Services,
IDEX*

Overview

Founded in 1988, IDEX is a diversified, engineered products company, serving high-growth niche markets. Its three major business segments specialize in Fluid & Metering Technologies, Health & Science, and Diversified Products. Their products are sold to original equipment manufacturers, as well as direct end use customers, in a wide range of industries throughout the world.

With headquarters in Lake Forest, Illinois, IDEX has 86 locations and over 6,700 employees. The company is traded on the New York Stock Exchange under the symbol IEX. The IDEX acronym stands for “Innovation, Diversity and Excellence”.

The Issues

IDEX’s JD Edwards EnterpriseOne hosting environment includes 5 instances, running 3 different versions, with 4,800 users. When the need to change data centers arose, IDEX needed to quickly identify a new partner that had the expertise to address their very challenging business requirements.

The challenge would include planning and orchestrating a complex “lift and shift” from a fully operational data center to a new data center in a very tight time window. The mission critical application would need to remain operational throughout the implementation.

After going through an extensive RFP process, IDEX selected GSI and Secure-24 since they provided the strongest match in skills and experience for helping them meet their business objectives. GSI and Secure-24’s specific expertise in CNC managed services, multi-version support, third party product support, hosting an implementation on this scale as well as the ongoing operational support aspects of the system were major factors in their selection.

Although the entire project was slated for 6 months, the actual “lift and shift” would need to take place in less than 6 weeks. Extensive planning, coordination and pre-work by the IDEX, GSI and Secure-24 teams was absolutely critical to ensure the success of the project.



ERP Expertise.

Business IQ. Cloud Sense.

JDE Cloud⁹/GENIUS Advanced Monitoring

The Results

“We are extremely pleased with the overall results achieved by GSI and Secure-24, as they were able to successfully migrate our JD Edwards system to their cloud under budget and ahead of schedule with minimal disruption to our business,” said Andy Kiss, Vice President, Technical Services.

As part of the implementation, GSI’s Pinnacle Performance Practice and Secure-24 helped IDEX architect and configure their mission-critical JD Edwards footprint to meet their demanding high performance compute needs and provide a strategic roadmap for future growth. MRP reports were reduced from 6 hours to less than 1 hour using flash storage for the best possible database experience. The solution also included high availability cloud based disaster recovery between multiple Secure-24 data centers. Post implementation, GSI provides proactive monitoring for the system through its GENIUS Advanced Monitoring solution and ongoing managed services through its AppCare program.

David Hursh, Corporate IT Manager – JD Edwards Technical, further elaborated, “We moved an extremely complex JD Edwards installation and related environments over to GSI/Secure-24 in less than 6 weeks. The new system included a converged infrastructure of 5 JDE instances including numerous bolt-ons supporting 4,800+ active users – and we stayed operational throughout the implementation.”

GSI, Inc.

As a certified Oracle Platinum Partner and a recognized industry leader, GSI, Inc. (GetGSI.com) specializes in providing a broad spectrum of business, functional, and technical consulting services for Oracle JD Edwards, Oracle NetSuite, Oracle Cloud, Salesforce and other enterprise systems. The client-centric consultancy offers a comprehensive suite of solutions including AppCare, a 24/7 managed service; GENIUS, an advanced monitoring application; GENISYS, a solution for modeling, measuring and maximizing system performance; gShield, a security application; RapidReconciler[®], its inventory reconciliation software and JDE Cloud⁹, a complete cloud-based hosted service. GSI consulting services are backed by its signature 100% guarantee. Founded in 2004, the rapidly growing company is headquartered in Atlanta with locations nationwide. GSI, Inc. was named to *Inc. Magazine’s* Inc.5000 list of fastest growing companies for two consecutive years.



Applications

• JD Edwards EnterpriseOne

- Financials
- Manufacturing
- Distribution
- Service Management
- UPK
- Workflow
- Windows
- Database – MS SQL
- Q Software, Vertex, RFSmart and Create!Forms

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JD Edwards



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