



JD Edwards EnterpriseOne Upgrade



Industry

Manufacturing and Distribution



Customer Profile

- Headquarters: Denver, CO
- Corporation: Privately Held
- Founded In: 1981
- Locations: 100+
- Employees: 1,000 in peak season



Applications

- JD Edwards EnterpriseOne – Financials, Manufacturing and Distribution
- VMWare ESX Cluster
- Wintel Environment – Enterprise Server, SQL Server
- Oracle WebLogic Servers
- Oracle Sales Cloud - Fusion
- ARCTOOLS

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*Juan Ruiz,
Director of
Information
Technology*

TUFF SHED

Overview

TUFF SHED manufactures and installs storage buildings and garages throughout the United States, serving the residential and commercial markets. With corporate headquarters in Denver, Colorado, TUFF SHED has over 100 locations coast to

coast including 43 manufacturing facilities and employees over 1,000 employees in peak season. Since its inception in 1981, TUFF SHED has been providing products of lasting value through the use of innovative engineering, proven construction techniques and expert consultative services.

The Issues

TUFF SHED uses Oracle JD Edwards EnterpriseOne Financials, Manufacturing and Distribution applications. After experiencing a system down, TUFF SHED required immediate help with JD Edwards when their system and control tables were deleted. They quickly reached out to their contacts in the industry and identified GSI as the right organization to address their urgent need.

Within hours of being contacted, GSI had resources working on addressing the issue and subsequently had TUFF SHED up and running in a little over a day. TUFF SHED was very pleased with GSI's responsiveness as well as the knowledge and experience of its staff.

When TUFF SHED needed to upgrade the latest release of JD Edwards, they immediately thought of GSI. After going through a short due diligence process evaluating potential partners, they selected GSI to assist them with their upgrade.

The complex upgrade would include a full uplift consisting of new storage, a virtual machines environment, Enterprise server, SQL server, WebLogic server as well as integration of Oracle Sales Cloud (Fusion) and TUFF SHED's business intelligence tools. GSI's Pinnacle Performance Practice was also brought in to review system performance, load testing and sizing for the upgrade.



ERP Expertise.

Business IQ. Cloud Sense.

JD Edwards EnterpriseOne Upgrade

The Results

"When we initially engaged GSI for our system down, they were able to quickly resolve our issues with their expert team of knowledgeable resources in a little over one day," stated Juan Ruiz, Director of Information Technology. "Immediately after the down, GSI was also able to provide help supporting our system through their AppCare program."

For the upgrade, TUFF SHED engaged GSI's Pinnacle Performance Practice to determine performance, load testing and sizing requirements for the new system. The final configuration including 12 servers, including WebLogic, Enterprise, SQL, Media Object and Deployment Servers running on a VMWare ESX Cluster.

Juan was very pleased with the overall results of the project. "The upgrade included many complexities with the full uplift to the new environment as well as the integration of Oracle Sales Cloud/Fusion and our business intelligence tools. The project was delivered on time and on budget. We were extremely impressed with the thoroughness of GSI's planning process as well as their extensive internal resources and will definitely use GSI on future projects."

GSI, Inc.

As a certified Oracle Platinum Partner and a recognized industry leader, GSI, Inc. (GetGSI.com) specializes in providing a broad spectrum of business, functional, and technical consulting services for Oracle JD Edwards, Oracle NetSuite, Oracle Cloud, Salesforce and other enterprise systems. The client-centric consultancy offers a comprehensive suite of solutions including AppCare, a 24/7 managed service; GENIUS, an advanced monitoring application; GENISYS, a solution for modeling, measuring and maximizing system performance; gShield, a security application; RapidReconciler®, its inventory reconciliation software and JDE Cloud®, a complete cloud-based hosted service. GSI consulting services are backed by its signature 100% guarantee. Founded in 2004, the rapidly growing company is headquartered in Atlanta with locations nationwide. GSI, Inc. was named to *Inc. Magazine's* Inc.5000 list of fastest growing companies for two consecutive years.

Services



- Troubleshooting System Down
- JD Edwards Upgrade
 - Pinnacle Performance Practice
 - AppCare Support

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